



RETURNS AUTHORISATION NUMBER (RAN) REQUEST FORM

Customer to complete information in full Items marked with an (*) must be completed to enable your Returns authorisation number to be processed.

Please return this form to sales@aquariusspiritus.com allowing 24hrs for us to process this form and issue you with a RAN number. This form will be returned to you and you will then be able to send the goods back. Please ensure this form is also returned to us with the goods.

To comply with Health & Safety regulations and to ensure that our employees are not exposed to the risk of infection, we must insist that all products returned for repair are thoroughly cleaned.

Any product sent to Aquarius Spiritus which appears to be contaminated, any security or warranty labels tampered with will be rejected and returned immediately at the customer's expense. A 20% re-stocking fee on the value of goods only will apply to all items sent back.

Contact Name: (*)	
Customer Ran Number:	
Address Details: (*)	
E- Mail (*)	Reason for Claim/Return
Detailed explanation required:	
Original Invoice / PayPal Transaction Number (*)	
Purchase Order Number if applicable	
New Sales Order Number if applicable	
Product	
Serial Number	
Part Number(s)	
Quantity(s)	
Aquarius Spiritus Technical Service to complete	
RAN No.	
Date received by Tech Service:	